

ZEMENA Transport – Update on Coronavirus

Concern continues worldwide about the coronavirus (COVID-19) outbreak, in particular the emergence of clusters of cases outside China. For the first time these include a significant number of cases in the Middle East and in Europe. Our thoughts are with all those affected.

Since the beginning of this outbreak, Nestlé's priority has been to safeguard the health and safety of our employees, partners and suppliers. We are following the World Health Organization's strategy of disease containment and are continuing to take measures to reduce the risk of disease transmission.

We would like to update you on the measures we are taking within our logistics operations in order to continue to minimise the risk of the transfer of the virus.

Movement of goods

Nestlé is following the World Health Organization's (WHO) strategy of disease containment. At this point in time the WHO has not imposed any restrictions on the movement of goods across borders and international trade. There may be instructions from local authorities concerning the restriction of movement within very specific areas showing clusters of infections. Nestlé is of course following this local guidance ie. in certain areas in Italy. So far there are no restrictions in areas where our factories or DCs are located, and we continue to move goods as normal.

Health and Safety of Nestlé and Logistics Providers Colleagues

Nestlé take the health and safety of Nestlé and Supplier employees as the highest priority. In this respect Nestlé is adopting the WHO guidelines for all employees, in particular those working within the logistics areas. We advise 14 days self-quarantine of employees returning from specific affected regions as per our global guidance. We also recommend following proper precautions and contacting the local medical services for all employees showing symptoms like fever, cough or difficulty breathing. Most importantly we focus on:

1. Wash hands frequently with soap and water and use alcohol-based hand sanitizer.
2. Avoid touching mouth or eyes to limit the risk of infection spread
3. Cover your mouth and nose with a tissue, or a sleeve or flexed elbow when coughing or sneezing, throw the used tissue into a closed bin immediately after use; wash hands/skin well afterwards
4. Limit physical contact with colleagues in the workplace: reduce the frequency of face-to-face contact and to avoid direct contact (e.g. hand shakes), maintain a 1 meter distance with colleagues showing symptoms

Nestlé have made available hand sanitisers within all of our operations, and everyone is strongly encouraged to follow guidance aligned with WHO recommendations above. In order to be effective in these controls, Nestlé also insists that the same guidelines are followed by our logistics partners.

We continue to monitor the situation very closely. Should it be necessary to adapt any of the plans above we will communicate immediately. We thank you in advance for your support with these measures.

Best regards,



Andrew Davenport
Head of Logistics ZEMENA
Nestlé